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Haulage Sector Survey on Driver Shortage Impact

The survey is split into three parts, each will help us understand the severity of the issues and formulate solutions.

1. Driver shortages and goods supply impact

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| Q1 | Do you run a business which transports goods via road? | Yes <input type="checkbox"/> No <input type="checkbox"/> | |
| Q1a | If yes to Q1, does your business provide goods to any of the following: (put a 'X' in any box which applies to you) | Distribution, haulage, Parcels/Courier <input type="checkbox"/> Shipping line/airline/carrier <input type="checkbox"/> Shipping line/airline/carrier <input type="checkbox"/> Recycling, waste disposal <input type="checkbox"/> Recruitment, Training <input type="checkbox"/> Events <input type="checkbox"/> Vehicle Hire and Leasing <input type="checkbox"/> Agriculture <input type="checkbox"/> Retail <input type="checkbox"/> Wholesale <input type="checkbox"/> If others, please specify: Click or tap here to enter text. | Utilities <input type="checkbox"/> Public Authority <input type="checkbox"/> Consultancy <input type="checkbox"/> Food Beverage and Tobacco <input type="checkbox"/> Passenger <input type="checkbox"/> Freight Forwarder <input type="checkbox"/> Fuel Supplier <input type="checkbox"/> Vehicle Repair/maintenance <input type="checkbox"/> Construction <input type="checkbox"/> |
| Q1b | If yes to Q1, does your business provide products to a critical public service, please select relevant service; (put a 'X' in any box which applies to you) | Education <input type="checkbox"/> Healthcare <input type="checkbox"/> Prisons and Probation Services <input type="checkbox"/> Local Councils <input type="checkbox"/> Social Care <input type="checkbox"/> If others, please specify: Click or tap here to enter text. | |
| Q2 | Do you operate Large Goods Vehicles? | Yes <input type="checkbox"/> No <input type="checkbox"/> If yes, how many; Category C+E: Click or tap here to enter text. Category C: Click or tap here to enter text. Category C1: Click or tap here to enter text. | |

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| Q2a | If yes to Q2, how many drivers do you currently need each day? | Category C+E: Click or tap here to enter text. Category C: Click or tap here to enter text. Category C1: Click or tap here to enter text. |
| Q2b | What are the key challenges your organisation has faced over the last [4 weeks]? (put a 'X' in any box which applies to you) | Access to skilled drivers <input type="checkbox"/> Drivers Isolating/recovering due to Covid-19 <input type="checkbox"/> Decrease in volume of work due to Covid-19 <input type="checkbox"/> Increase in volume of work due to Covid-19 <input type="checkbox"/> Access to financial support <input type="checkbox"/> Changes to your supply chain <input type="checkbox"/> Other: Click or tap here to enter text. |
| Q2c | If yes to Q2, please provide the number of vacancies you currently have? | Category C+E: Click or tap here to enter text. Category C: Click or tap here to enter text. Category C1: Click or tap here to enter text. <u>What is the percentage difference compared to 2019?</u> Category C+E: [enter value] % Category C: [enter value] % Category C1: [enter value] % |
| Q2d | If yes to Q2, how many HGV vehicles do you have sitting idle (not operational) on a daily basis due to lack of drivers? | Click or tap here to enter text. |
| Q2e | If yes to Q2, how long on average does it take to fill a driving vacancy? (Please specify to the nearest week) | Click or tap here to enter text. |
| Q3 | What contribution did non-UK labour make to your workforce? | Prior to EU-exit: Click or tap here to enter text. Prior to COVID-19: Click or tap here to enter text. Current: Click or tap here to enter text. |

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| | | Unsure: <input type="checkbox"/> |
| Q4 | How many people work for the organisation? | <input type="checkbox"/> 1 – 9 <input type="checkbox"/> 10- 49 <input type="checkbox"/> 50 - 249 <input type="checkbox"/> 250 or more |
| Q5 | Are you experiencing missed deliveries due to driver shortages? | Yes <input type="checkbox"/> No <input type="checkbox"/> If so, please indicate weekly volume? Click or tap here to enter text. How does this relate to 2019 missed volumes? Click or tap here to enter text. |
| Q5a | If yes to Q5, how many deliveries have been missed? And how does this compare to 2019 period? | Click or tap here to enter text. Missed deliveries are [enter value] % higher than in 2019. |

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| Q5b | If yes to Q5, what quantity of goods were not delivered? Please choose unit of measure of either <i>Kg/Tonnes or pallets</i> . | Goods not delivered: Click or tap here to enter text. How does this relate to 2019 missed volumes? Click or tap here to enter text. Kg/Tonnes or pallets. |
| Q5c | If yes to Q5, have you incurred penalties due to missed deliveries? If so, to what value? | Yes <input type="checkbox"/> No <input type="checkbox"/> What value is your penalties: Click or tap here to enter text. |
| Q5d | If yes to Q5, have you had to undertake mitigation to compensate for missed deliveries? | If yes, what form of mitigation have your undertaken? Click or tap here to enter text. |
| Q5e | If yes to Q5, which specific product(s) were not delivered? e.g. parcels, food, bricks etc. Specify the product(s) | Product(s) in missing deliveries: Click or tap here to enter text. |
| Q6 | How does the current level of demand for road haulage compare to 2019 levels? | <input type="checkbox"/> Demand levels are higher by [enter value] % <input type="checkbox"/> Demand levels are lower by [enter value] % <input type="checkbox"/> Unsure |

2. Upcoming pressures on your business

| Q7 | On a scale of 1 to 5 (where 1 = not at all concerned, to 5 = highly concerned), please rate your level of concern to the following pressures: | Rate from 1- 5 |
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| Q7a | The upcoming increase in goods demand from the easing of COVID restrictions, and the re-opening of other sectors: | 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 <input type="checkbox"/> Don't Know <input type="checkbox"/> |
| Q7b | Increased demand for supplies due to COVID (e.g. PPE, antibacterial products): | 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 <input type="checkbox"/> Don't Know <input type="checkbox"/> |
| Q7c | Increased demand for goods due to post-Brexit supply chain changes e.g. UK sourced products: | 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 <input type="checkbox"/> Don't Know <input type="checkbox"/> |
| Q7d | Christmas season: | 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 <input type="checkbox"/> Don't Know <input type="checkbox"/> |
| Q7e | Increase in demand for goods as more people are ordering online and/or are holiday locally, rather than abroad: | 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 <input type="checkbox"/> Don't Know <input type="checkbox"/> |

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| Q8 | <p>Compared to the first COVID lockdown in March 2020 - May 2020, how severe are the logistical issues you are currently facing?</p> <p>Please respond on a scale of 1 to 5 (where 1 = a lot less than Spring 2020, 3 = the same, to 5 = a lot more now)</p> | <p>1 <input type="checkbox"/></p> <p>2 <input type="checkbox"/></p> <p>3 <input type="checkbox"/></p> <p>4 <input type="checkbox"/></p> <p>5 <input type="checkbox"/></p> <p>Don't Know <input type="checkbox"/></p> |
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3. Mitigations and alternatives

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| Q9 | <p>What mitigations does your company have in place to manage shortage of drivers? Please describe.</p> | <p>Click or tap here to enter text.</p> |
| Q9a | <p>How effective have these mitigations been in enabling you to continue to operate as a business.</p> <p>Please respond on a scale of 1 to 5 (where 1 = not at all effective, to 5 = highly effective)</p> | <p>1 <input type="checkbox"/></p> <p>2 <input type="checkbox"/></p> <p>3 <input type="checkbox"/></p> <p>4 <input type="checkbox"/></p> <p>5 <input type="checkbox"/></p> <p>Don't Know <input type="checkbox"/></p> |
| Q10 | <p>Please rank the following interventions in order of importance for helping ease the impact of driver shortages on your business.</p> <p>Please respond on a scale of 1 to 5 (where 1 = not important to, 5 = highly important)</p> | <p>Relaxing driver hours rules []</p> <p>Increasing DVSA driver testing capacity []</p> <p>Industry collaboration to resolve driver shortages []</p> <p>Attract non-active drivers back into industry []</p> <p>Increasing the speed and access for potential new drivers to learn and take HGV Class C+E tests []</p> <p>Driving apprenticeships or other training []</p> <p>Delivery Curfews []</p> <p>Don't Know []</p> <p>If others, specify: Click or tap here to enter text.</p> |

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| Q10a | How confident do you feel about collaborating with other businesses to ensure most effective use of vehicles as a solution? Please respond on a scale of 1 to 5 (where 1 = not confident, to 5 = highly confident) | 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 <input type="checkbox"/> Don't Know <input type="checkbox"/> |
| Q10b | How effective has the current drivers' hours relaxation been in resolving logistical issues your company is facing? Please respond on a scale of 1 to 5 (where 1 = not effective, to 5 = highly effective) | 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 <input type="checkbox"/> Don't Know <input type="checkbox"/> |
| Q10c | How effective would a further relaxation of drivers' hours be in resolving the logistical issues your company is facing? Please respond on a scale of 1 to 5 (where 1 = not effective, to 5 = highly effective) | 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 <input type="checkbox"/> Don't Know <input type="checkbox"/> |
| Q11 | Have you/would you need to increase the prices of the services you sell because of increased driver wages? | Yes - We have increased the prices of our services <input type="checkbox"/> Yes – I expect we will need to increase the prices of our services, but haven't yet <input type="checkbox"/> No <input type="checkbox"/> Don't Know <input type="checkbox"/> If yes, please explain why: Click or tap here to enter text. |
| Q11a | If yes to Q11, please indicate by what percentage % you would need to increase your costs. | <25% <input type="checkbox"/> 26-50% <input type="checkbox"/> 51-75% <input type="checkbox"/> >75% <input type="checkbox"/> Don't Know <input type="checkbox"/> |

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| Q11b | If yes to Q11, how easily can you increase your prices to your customers? E.g. Without losing a lot of customer base. Please respond on a scale of 1 to 5 (where 1 = not easily, to 5 = very easily) | 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 <input type="checkbox"/> Don't Know <input type="checkbox"/> |
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Survey Questions Finished.

Please email your completed survey to RSSSFOLRCOVID19@dft.gov.uk with the subject line; **Response to DfT Haulier Survey**